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News Release

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Emergency water service shutdown for customers in Hanalei beginning at 1:15 p.m.

HANALEI – The Department of Water (DOW) announces an emergency water service shutdown for customers located on the makai side of Kuhio Highway in Hanalei; between Malolo Street to the Hanalei River. Water service will be turned off today at 1:15 p.m., until further notice; to allow DOW crews time to conduct repairs to a distribution line.

Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a water service shutdown.

An update will be provided as soon as new information becomes available. To monitor updates online, please visit www.facebook.com/KauaiDOW.

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